



Chauffeur Service Policy

From 3 July, 2017, Etihad Airways' complimentary Chauffeur Service will be discontinued in all markets, excluding UAE.

- Under the new policy, guests in Residence (P), First (R/A/F), Business Classic (W), Business Flex (D,C,J) and Redemption First & Business (O/I) can continue to enjoy the free chauffeur service in the UAE when Abu Dhabi is the origin, stopover or final destination on their journey. The service will be removed from all other destinations.
- The only exception is Residence guests, who will continue to receive the free service where chauffeur services are currently provided.

Tickets purchased before 3 July 2017, for travel after the policy is in place, will not be affected by the change. However, if a date change (or reissuance of ticket) is required the new policy will be applied.

Etihad Airways

Stay connected

